

# VISION Restoration AND BUILDING CO.

**Customer:** Thomas Plachetzki

**Address:**  Belleville, 48111

1. Has our staff been courteous, polite and helpful?  Y  N
2. Has our staff been on time to scheduled appointments?  Y  N
3. Do you feel we have sufficiently informed you about the restoration process, scheduling, and what to expect?  Y  N
4. Has the job site been organized and clean?  Y  N
5. On a scale of 1 – 10, 1 being the poorest and 10 being the best, what would you rate the overall quality of work performed? 10 +
6. On a scale of 1 –10, 1 being the poorest and 10 being the best, how would you rate Our Estimator, Mike Shores  
Your Project Manager, John Briscoe 10 +  
10 +
7. Would you have Vision Restoration & Building Co., Inc. back out to your home for repairs or remodeling?  Y  N
8. Would you recommend Vision Restoration to others?  Y  N
9. Have you experienced any problems to date?  Y  N
10. Do you feel that we could improve our services?  Y  N

**ADDITIONAL COMMENTS:**

A TRULY PROFESSIONAL CREW AND COMPANY.  
THE WORKMANSHIP - EXCELLENT !!

I have enclosed a letter of recommendation for your company.  Y  N

May we use your name as a reference?  Y  N

Thomas W Plachetzki  
Signature

10-28-10  
Date

Job Number: 8612